

Manage your Phones from Anywhere

Managing your Telephone system has never been this easy.

In today's fast-paced business environment, timely access to critical information has never been so important. With Genesis's web browser-based software, managing your telephone equipment has never been so convenient. Genesis Web-based has been designed to be:

Easy to Use. Tabbed navigation allows quick transitions between different products and sites.

Secure. Configurable user accounts allow you to lock out certain sites and products for certain users.

Intuitive. The interactive system schematic allows access to the most commonly used features in each product.

Affordable. The Web-based version is included with the client version at no additional cost.

The screenshot shows the 'Contact Center Manager' web interface. On the left, there is a sidebar with navigation options like 'Change Site', 'Reports', 'View', 'System Maintenance', and 'Events'. The main content area features a 'Meridian switch' schematic diagram showing connections to 'Agents', 'Queues', 'Positions', and 'Reports and Listings'. Below the diagram is a table with the following data:

Date	Time	Description
2007/05/21	00:10:11	Update was successful
2007/05/21	01:10:12	Update was successful
2007/05/21	02:10:13	Update was successful
2007/05/21	03:10:14	Update was successful
2007/05/21	04:10:15	Update was successful
2007/05/21	05:10:16	Update was successful
2007/05/21	06:10:17	Update was successful
2007/05/21	07:10:18	Update was successful
2007/05/21	08:10:19	Update was successful
2007/05/21	09:10:20	Update was successful
2007/05/21	10:10:21	Update was successful
2007/05/21	11:10:22	Update was successful
2007/05/21	12:10:23	Update was successful
2007/05/21	13:10:24	Update was successful
2007/05/21	14:10:25	Update was successful

Additional text at the bottom of the interface includes 'Last update: 2007/05/10 10:34:57 - Next call at 2006/11/21 21:10:00' and 'Next update: 2007/05/10 10:34:57 - Getting data from site 001 (Genesis test site)'. The footer contains 'Copyright © 2007 Genesis Systems Corporation'.

The screenshot shows the 'Genesis GenSwitch' web interface. The main content area displays a 'Change a Phone:' screen for a Nortel phone. The phone's display shows the following information:

- TI: 065-0-00-06
- 05 ADL, 02 DIG
- 04 ADL, 01 ADL
- 03 SSU, 00 SCR
- Type: I1140E, 08/29 8:00am
- DN: 1016
- Name: ADAM CHRISTIAN
- 17 TRN, 18 AO6, 19 CFW, 16 MWK

Below the phone image, there is a question: 'When should this transaction be posted to the telephone switch?' with two radio button options: 'Now' (selected) and 'Later'. A 'Time' field is set to '00 : 00'. At the bottom, there are 'Cancel', 'Help', and 'Post Transaction' buttons. The footer contains 'Copyright © 2007 Genesis Systems Corporation'.

Convenient. The client-based software version can be run in parallel with the web-based version, and requires nothing to be installed on user's computers.

Compatible. The web-based software is compatible with any java-script enabled web browser.

