

Genesis Professional Call Accounting

Call Tracking, Telecom Analysis, Traffic Trends, Cradle to Grave Reporting & more...

Genesis Professional Call Accounting is a fully featured solution for businesses and organizations requiring more comprehensive information from their phone system. In addition to the Express Series Features, the Professional series includes:

Business Professional Series features Include:

- ✓ All Genesis Express Series features
- ✓ Genesis Dash Analytics Package
- ✓ Call Traffic and Trend Reporting
- ✓ Enhanced Customizable & Automatic Reporting
- ✓ Employee Directory Package
- ✓ Equipment Inventory Package
- ✓ Data export Package



Plus, All Express Features including:

- ✓ Available in web and client based versions
- ✓ Available in Cloud, Hosted, Virtual and Premise based configurations
- ✓ Monitors & retains local, incoming, long distance, misdialed & internal calls selectively
- ✓ Produces fully customizable, dynamic reports that can be printed, saved or emailed
- ✓ Generates automatic reports for daily, weekly or monthly delivery
- ✓ Detects Toll Fraud and generates alerts via alarm, email, SMS, screen pop
- ✓ Bills & Reports calls in real time
- ✓ Creates Graphical Reports on telephone usage
- ✓ Permits numerous user-configurable surcharge, markup and tax rates
- ✓ Performs automatic month-ends and retains historical data indefinitely
- ✓ Synchronizes extension information automatically with other Genesis modules
- ✓ Easily upgradable to the Professional Series
- ✓ And much, much more...



Specializing in Telemanagement
Solutions Since 1984.

Solutions

- Call Accounting & Tracking
- Real-time Analytics Dash
- Customizable Hotel App
- Traffic Analysis
- Switch Management
- Contact Center Monitoring
- Emergency Notifications
- PSAP Control

Contact Us



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