

# PSAP & E911 Agency Control

## Collect, Display & Summarize Critical 911 Information in Real-time & Historically

### Access Critical 911 PSAP information to Control, Manage & Plan your 911 Center

The Genesis family of 911 solutions gives you control over your 911 center by letting you look inside your 911 emergency center, retrieve critical information and make decisions. Genesis 911 solutions produce timely statistics & consolidated reports that enable you to maximize the performance of your 911 system.



### Genesis PSAP Solutions:

**Historical Reporting - Genesis PSAP 911** works with modern E911 systems to collect and assemble call details like, ANI, ALI, Date, Time, Speed of Answer, TTA, Station Answering, mobile user locations and more from several sources.

**Real-time Display - GenWatch** collects and displays critical 911 call information received directly from your 911 system controllers for immediate follow-up.

**E911 CAD System - Genesis CAD** is a fully configurable CAD display and alerting system for individual call takers, team leaders and supervisors.



Specializing in Telemangement  
Solutions Since 1984.

### Solutions

- Call Accounting & Tracking
- Real-time Analytics Dash
- Customizable Hotel App
- Traffic Analysis
- Switch Management
- Contact Center Monitoring
- Emergency Notifications
- PSAP Control

### Contact Us



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