

Genesis Express Call Accounting

Cost Analysis, Call Tracking, Telecom Statistics, Detailed Reporting & more...

Genesis Business Express

Genesis Express Series Call Accounting is the most advanced economical solution for your small to medium-sized business for tracking and billing calls, without the additional features our Professional and Enterprise versions offer. With Genesis Express Series Call Accounting you can expect accurate call tracking, billing and reporting and much more...

Business Express Series features include:

- ✓ Available in web and client based versions
- ✓ Available in Cloud, Hosted, Virtual and Premise based configurations
- ✓ Monitors & retains local, incoming, long distance, misdialed & internal calls selectively
- ✓ Produces fully customizable, dynamic reports that can be printed, saved or emailed
- ✓ Generates automatic reports for daily, weekly or monthly delivery
- ✓ Detects Toll Fraud and generates alerts via alarm, email, SMS, screen pop
- ✓ Bills & Reports calls in real time
- ✓ Creates Graphical Reports on telephone usage
- ✓ Permits numerous user-configurable surcharge, markup and tax rates
- ✓ Performs automatic month-ends and retains historical data indefinitely
- ✓ Synchronizes extension information automatically with other Genesis modules
- ✓ Easily upgradable to the Professional Series
- ✓ And much, much more...



Specializing in Telemanagement
Solutions Since 1984.

Solutions

- Call Accounting & Tracking
- Real-time Analytics Dash
- Customizable Hotel App
- Traffic Analysis
- Switch Management
- Contact Center Monitoring
- Emergency Notifications
- PSAP Control

Contact Us



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