

Genesis Enterprise Call Accounting

Centralized, Cradle to Grave Reporting, Telecom Analytics, Traffic Trends & more...

Genesis Enterprise Multi-Site Call Accounting is for businesses and organizations with multiple locations that want to consolidate call data capture and reporting in one location. Call data can be consolidated or segregated. Reports can be produced manually or automatically and printed, faxed or emailed to your desired destination. Depending on your needs, both real-time and buffered configurations are available.

A Hotel/Motel version is also available for multi-site clients. Call data is processed and stored centrally and can be optionally transmitted to your onsite Property Management System (PMS) for consolidated billing.

For ease of installation, if your telecom equipment is not IP-ready Genesis can supply an optional IP conversion device.

Genesis Enterprise versions include all the great features found in our Genesis Express Series and Genesis Professional Series versions. Contact Genesis for a customized solution.

Some Genesis Enterprise Features:

- ✓ Genesis Dash Analytics Package
- ✓ Call Traffic and Trend Reporting
- ✓ Enhanced Customizable & Automatic Reporting
- ✓ Employee Directory Package
- ✓ Equipment Inventory Package
- ✓ Data export Package
- ✓ Available in web and client based versions
- ✓ Available in Cloud, Hosted, Virtual and Premise based configurations
- ✓ Monitors & retains local, incoming, long distance, misdialed & internal calls selectively
- ✓ Produces fully customizable, dynamic reports that can be printed, saved or emailed
- ✓ Generates automatic reports for daily, weekly or monthly delivery
- ✓ Detects Toll Fraud and generates alerts via alarm, email, SMS, screen pop
- ✓ Bills & Reports calls in real time
- ✓ Creates Graphical Reports on telephone usage
- ✓ Permits numerous user-configurable surcharge, markup and tax rates
- ✓ Performs automatic month-ends and retains historical data indefinitely
- ✓ Synchronizes extension information automatically with other Genesis modules
- ✓ Easily upgradable to the Professional Series
- ✓ And much, much more...



Specializing in Telemanagement
Solutions Since 1984.

Solutions

- Call Accounting & Tracking
- Real-time Analytics Dash
- Customizable Hotel App
- Traffic Analysis
- Switch Management
- Contact Center Monitoring
- Emergency Notifications
- PSAP Control

Contact Us



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