



Wiping away
the mystery of
switch programming

GENESIS GENSWITCH

Genesis *the simple choice*

With the explosion of services like call centers, the internet, voice mail, email & ISDN, you just can't guess about your telecommunication requirements any more.

GenSwitch is a powerful switch management package for performing Moves, Adds and Changes to your Nortel Meridian telephone system. GenSwitch is far superior to anything else available. Keeping with the Genesis tradition, GenSwitch is very fast and powerful yet simple to use – so simple that clerical staff can easily be trained to manage your phones instead of higher paid technical staff. GenSwitch fully integrates and shares information with Genesis Call Accounting, Genesis Traffic Manager, Genesis Contact Center Manager and Genesis 911 packages, eliminating the need for duplicate entry of information. GenSwitch can control a single switch or multiple switches from a single location. And of course, GenSwitch comes backed by our renowned technical support team.

General Features

- Designed as a complete Windows product compatible with all supported versions of Windows.
- Supports all Releases of Nortel Meridian software
- Features typical Genesis trademark reliability and robustness
- Fully integrates with all Genesis products
- Features easy to use screens typical of the Genesis style.
- Fully Network compatible and expandable using IP sockets for inter-program communication
- Supports an unlimited number of switch connections using direct connect, modems or IP connections
- Allows MAC posting into numerous switches simultaneously
- Supports multiple simultaneous users
- Maintains a mirror database of your switchboard(s) with nightly automatic synchronization
- Performs program software updates via our website

Specific Features

- Displays actual telephone set photos when adding or programming sets, allowing you to click on the actual telephone set buttons when programming keys
- Supports bulk moves, swaps, deletes and enabling/disabling of phones.
- Manages Speed Call and System Speed Call lists and controllers
- Displays all users of Speed Call Lists or System Speed Call Lists
- Supports lookups by DN, TN, CPND Name, DES and Set Type (with or without MARP DN's) or lookups by simply clicking on an entry in the list
- Displays available TN's and DN's
- Changes to Class of Service can be applied to multiple sets at once
- Allows direct terminal access for the techs who want command line control
- Reports all switch errors and system messages complete with explanations
- Supports transaction scheduling and posting for later dates and times
- Allows printing of Pending File, History File, Transaction Details, Speed Call Numbers, Users and Controllers
- plus much, much more...



Genesis Systems Corp.

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