

# GenAlert

## Emergency 9-1-1 Notification



## Protect Your Company's Most Important Asset

In an emergency situation time is never on your side. That's why Genesis Systems has developed **GenAlert**, our web and client based, real-time emergency reporting package that detects when 911 is called and immediately notifies you. Standard 911 reporting from call accounting software does not alert you until after calls have been terminated. **GenAlert** goes a step further and notifies you the second an emergency call has been initiated.

### Protection:

Protect your staff using equipment you already own. **GenAlert** turns your telephones into a powerful distress alarm. Not only are you alerted of staff in distress, but you can attach additional important information to employee telephones (health conditions, special medications, etc...). You can rest knowing your staff are protected in the event of an emergency.

### Notification:

Notify the people that need to know. **GenAlert** has been designed to alert as many people as you wish, as quickly as possible. You can configure **GenAlert** to notify you nearly any way you wish, whether it is by SMS text message, screen pop, email, and/or even sounding an alarm.

### Integration:

**GenAlert** fully integrates with the other Genesis products to give you a complete, unified tele-management solution. When combined with the Genesis Directory package, **GenAlert** requires very little setup work on your part. Information associated with each telephone is automatically imported and shared by **GenAlert**.

### Reliability:

Genesis is fully committed to superior product quality, service and after-sale customer satisfaction. Our expert technicians are available to discuss your particular questions or concerns. When you buy **GenAlert**, the first year's updates and technical support are included.

### Genesis is a Proud Member of NENA

*The National Emergency Number Association (NENA) is an organization whose mission it is to foster the technological advancement, availability and implementation of a universal emergency telephone number system.*



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## Emergency 9-1-1 Notification



1. A 9-1-1 Call is initiated.



PSAP  
Public Safety  
Answering Point



2. **GenAlert** is immediately notified that a 9-1-1 call is occurring.

PC / Server with  
Genesis **GenAlert**

OSN Alerts  
On-Site Notification



Text Message



Page



E-mail



Screen Popup & Alarm

3. **GenAlert** immediately processes the information and responds by sending out alerts, notifications and any customized instructions.

