

# ***Business Management made easy with Genesis Professional Call Accounting***



***Genesis Professional Call Accounting*** is the most affordable and easy to use solution that allows you to take control of your telephone system. Whether your allocating telephone charges, billing hotel guests, clients or projects, monitoring telephone traffic or tracking telephone abuse and fraud ***Genesis Professional Call Accounting*** can do it all.

## ***With Genesis Professional Call Accounting you can.....***

- Connect with any PBX system including Nortel, Avaya, Mitel, BCM, Cisco, etc
- View and use unlimited historical information to forecast management decisions
- Allocate toll calls & equipment costs by departments
- Be alerted of 911, suspicious or abusive calls (Toll Fraud)
- View call activity in real time to manage employee productivity
- Produce detailed client bills immediately for payment
- Eliminate or reduce manual record keeping
- Easily add additional sites
- Control abuse and misuse of the telephone
- Export call data to 3<sup>rd</sup> party software's such as PC Law, Easy Law, etc
- Allocate telecommunications costs for budgeting purposes
- Manage departments and divisions using our exclusive Extension Hierarchy System
- Run over 100 different customizable reports and automatically have them e-mailed or saved to a disk file
- Generate Trunk Traffic Reporting to determine optimal line requirements

## ***Industry leading features you can count on***

To ensure your system is always billing and collecting correctly we've added industry leading features that will give you peace of mind.

**GenAssist** – With GenAssist Troubleshooting or setting up your system can be done remotely by one of our highly trained technicians

**GenGuard** – GenGuard is an advanced feature added to the system that will notify Genesis via the internet that your system has encountered an error. Once we receive notification a Genesis technician will contact you and resolve the issue

**Profit-Hiker** - Our new and exclusive **Profit-Hiker** service lets one of our certified Rates Specialists customize your Genesis Call Accounting system to generate maximum profits for your company. **Profit-Hiker** utilizes \*new technology\* which works with our proprietary Directory Tables designed for your specific area and optimizes them to generate maximum profits.

## ***Unsurpassed Support and Service***

Genesis wrote the book on support and service. Our twenty five year reputation of providing exemplary support and service speaks for itself. At Genesis we are the industry leader, constantly perfecting our products and support that goes with them. You'll find our friendly helpful staff will help you with all of your needs. Included in your Genesis Purchase is one full year

**Technical Support** - Phone, e-mail, fax and remote assistance (**GenAssist**)

**Product Enhancements** – Any changes made to the system are included in yearly updates which means you will receive a completely new system with the latest features and enhancements regularly

**Directory Table Updates** – Directory table updates ensure new numbers or features your telecommunications service provider adds throughout the year are reflected in your system. We stay on top of it so you don't have to.

***The Choice made simple by Genesis Systems***